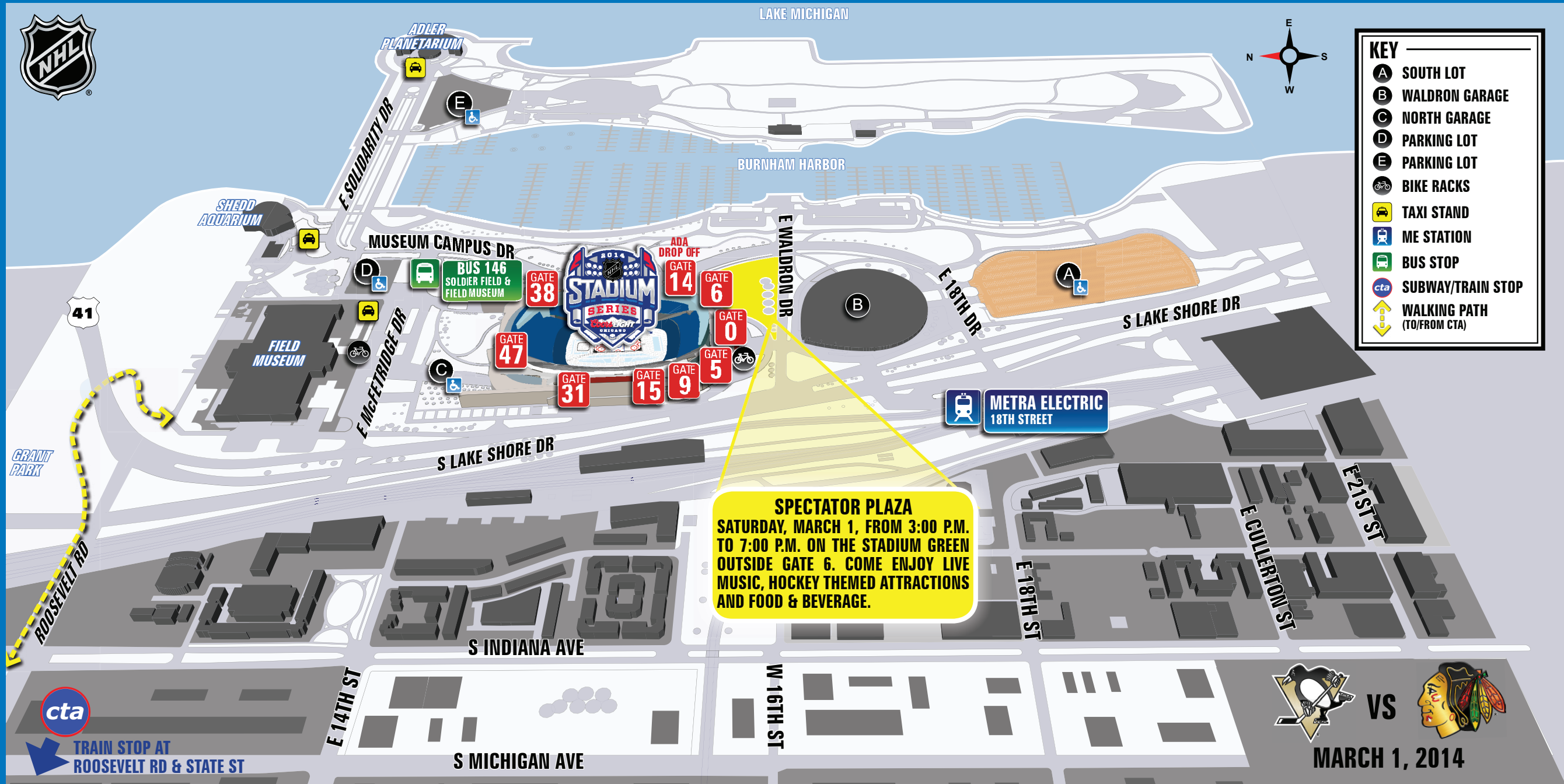




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2014 Coors Light NHL Stadium Series™ Chicago Fan Guide Soldier Field - Chicago, IL

ALCOHOL POLICY

- Alcoholic Beverages may not be brought into nor taken out of Soldier Field. Beer will be sold at designated concession stands within the stadium and will also be served by vendors in the seating bowl area. Alcohol policies are posted at every concession stand. Violators are subject to ticketing by Chicago Police.

ATM

- Chase ATMs are conveniently located in the following areas throughout the stadium: Dr. Pepper Patio located in the South Courtyard, Section 128, United Club Section 314, Section 350, North Garage near the Bears Pro Shop. Soldier Field ATMs are also located: outside Gate 10, Sections 101, 117, 138, 321, 342, 439,

inside Gate 38 - North Garage Level 3.

CONCESSIONS

- Aramark is the exclusive food and beverage concessionaire at Soldier Field. There are a number of permanent and portable concession stands located throughout the stadium. Food and beverages will also be sold in the seating bowl via vendors.
- Beer - Specialty: 106, 113, 124, 140, 153, 242, 319, 350, 436
- Burgers: 126, 151, 242, 319, 340, 349, 355, 431, 439
- Candy: 108, 113, 134, 142, 152, 231, 321, 323, 352, 432, 434, 438, 442, 444
- Cheese Cup: ALL CONCESSION STANDS
- Cheesy Bread: 119, 132, 152, 322, 351, 353, 435, 443
- Chicken Tenders with Fries: 126, 143, 151, 242, 319, 340, 349, 355, 431, 433, 439, 441
- Fries (Regular & Specialty): 126, 143, 151, 242, 319, 340, 349, 355, 431, 433, 439, 441
- Hot Dog (Regular & Specialty): 108, 113, 134, 142, 152, 231, 321, 323, 352, 432, 434,

438, 442, 444

- Italian Beef Sandwich: 126, 151, 242, 319, 340, 349, 355, 431, 439
- Nachos (Regular & Chili Cheese): 108, 113, 119, 126, 132, 134, 142, 143, 151, 152, 231, 242, 319, 321, 322, 323, 340, 349, 352, 353, 355, 431, 432, 433, 434, 435, 438, 442, 443, 444
- Nachos (Specialty): 110, 440
- Peanuts: ALL CONCESSION STANDS
- Pizza: 119, 132, 152, 322, 351, 353, 435, 443
- Popcorn (Regular & Souvenir): 108, 113, 134, 142, 143, 152, 231, 321, 323, 352, 432, 433, 434, 438, 442, 444
- Pretzel Hand Twisted: 108, 113, 119, 126, 132, 134, 142, 143, 151, 152, 231, 242, 319, 321, 322, 323, 340, 349, 352, 353, 355, 431, 432, 433, 434, 435, 438, 442, 443, 444
- Pretzel Bavarian: ALL CONCESSION STANDS
- Robinson's Ribs: 122
- Sausage (Brat, Polish, Italian): 143, 433, 441

- Sausage Polish Jumbo: 126, 143, 151, 242, 319, 340, 349, 355, 431, 433, 439, 441
- Soda Junior: 108, 113, 119, 126, 132, 134, 142, 143, 151, 152, 231, 242, 319, 321, 322, 323, 340, 349, 352, 353, 355, 431, 432, 433, 434, 435, 438, 442, 443, 444
- Soda Fountain: ALL CONCESSION STANDS:
- Soda 20oz Bottled: 106, 124, 140, 153
- Water Bottled: ALL CONCESSION STANDS
- Wine by the Glass: 106, 113, 124, 140, 153, 242, 319, 350, 436

DESIGNATED DRIVERS

- If you are 21 years of age or older, stop by a Fan Services booth and pledge to be a designated driver. Participants must show a valid driver's license and sign a pledge form promising not to drink alcohol at the game and to provide safe transportation home for their group. Designated Drivers receive a bracelet and a coupon for a complimentary soda.

ELEVATORS/ESCALATORS

- To access the United Club there are four

elevators located at the north end and three at the south end of the stadium. Two elevators on the south end are also accessible from ground level inside Gate 14. Eight escalators are also available in the United Club area to provide access to the United Club to Club Level 200 and Club Level 300. The seven elevators provide access to the 133 Suites.

- One elevator is located in the southeast corner of the South Courtyard near Gate 6 providing service from the Grand Concourse to the Mezzanine Level. A second elevator is located in the southwest corner of the stadium on the Mezzanine Level behind Section 131 providing access from the Mezzanine Level to the Media Deck and Grandstand. All elevators are ADA accessible.

FAN SERVICES

- To assist with questions and listen to fans' concern, Fan Services team members will be stationed at eight Fan Services booths located throughout the stadium in the areas outlined below. The Fan Services

staff will also be roving the concourses throughout the stadium to provide added customer service.

- Fan Services Booths are located: inside Gate 0, Comcast Bears Den inside Gate 19, Verizon Mezzanine Concourse - Sections 119, 138, Colonnade Level Sections 320, 332, 350, Grandstand Level Section 444, Concierge desks in the United Club.

FIRST AID/MEDICAL SERVICES

- Soldier Field First Aid Stations are located in the following areas:
- Inside Gate 17 on the Grand Concourse in the Comcast Bears Den
- Colonnade Concourse, behind Section 339
- United Club 300 Level, across from north elevators, behind Section 304
- Several roving medical teams throughout the stadium

GATE ENTRANCES

- 0, 3, 4, 5, 6 (United Club only) 9 (Stairs)
- 14 (Suites & Zurich Skyline Suite only), 15
- 31 (Stairs), 38, 45, 47, 50

KEY

- A** SOUTH LOT
- B** WALDRON GARAGE
- C** NORTH GARAGE
- D** PARKING LOT
- E** PARKING LOT
- BIKE RACKS
- TAXI STAND
- ME STATION
- BUS STOP
- SUBWAY/TRAIN STOP
- WALKING PATH (TO/FROM CTA)



NHL Fan Code of Conduct

The National Hockey League and its Member Clubs are committed to creating a safe and comfortable environment and enjoyable entertainment experience. NHL fans have a right to expect an environment in which they will be treated in a consistent, professional and courteous manner by all Venue, Team and League personnel. The Players and Officials have the same rights. Accordingly, fans are responsible for their own conduct.

The following standards have been established with respect to fan conduct:

- Fans are entitled to enjoy the hockey experience free from disruptive or inconsiderate behavior or unruly action.
- Fans may not interfere with the event and/or athletes in any manner.
- Fans shall refrain from using abusive language or obscene gestures.
- Fans may not engage in fighting, throwing objects or other behavior deemed detrimental to the experience of other guests and those who engage in any of these actions will immediately be ejected from the game.
- Fans are encouraged to report inappropriate behavior to venue staff.
- Fans who choose to consume alcohol must do so in a legal and responsible manner. Intervention with an intoxicated or impaired fan will be handled in a prompt and safe manner.
- Fans shall comply with requests from venue staff regarding venue operational and emergency procedures.
- Fans may not engage in unauthorized commercial activity while on venue property.
- Violation of the Fan Code of Conduct may result in eviction from the venue without a ticket refund.

The NHL and its Member Clubs thank you for adhering to the provisions of the NHL Fan Code of Conduct.

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GUESTS WITH DISABILITIES

- ADA Drop-Off Areas
 - Located outside of Gate 14 on the southeast side of the stadium. An ADA placard or ADA license plate is required for access, and the person to whom the placard or license plate is registered must be an occupant of the vehicle. If the driver does not have a coupon for onsite parking, they will be directed back into the traffic queue to the nearest available cash parking. The driver will be issued a return pass which must be displayed for access for the postgame pick-up.

Parking

- Each parking lot is compliant with the Americans with Disabilities Act. A pre-paid parking coupon and ADA placard or license plate is required to park in the Museum Campus parking lot ADA spaces. The person to whom the license plate or placard is registered must be an occupant in the vehicle. Standard Parking will have a limited number of courtesy carts available for transport of the disabled guest to and from the Museum Campus parking lots. Only the disabled guest and one companion will be permitted on the carts. Guests without a pre-paid parking coupon are encouraged to park at the

Southwest Parking Facilities at McCormick Place or the Millennium Park Garage and take the free ADA accessible shuttles directly to the ADA Drop-Off / Pick-up area outside Gate 10.

- Gates
 - All gates at Soldier Field are ADA accessible. A patron who needs to exchange his or her ticket for a wheelchair-accessible seat **MUST** enter the stadium through Gate 2.
- Wheelchairs
 - A limited amount of wheelchairs and escorts are available at Guest Services at all Gates. These are for transporting

patrons (by a Monterrey usher escort) to and from the seating area only and may not be kept for the duration of the game. Wheelchair storage is available at Guest Services at Gate 1 or 19, or any Fan Services booth.

LOST AND FOUND

- During the game lost and found is located at the Gate 1 Guest Services office; after the game all lost items found will be taken to the Soldier Field management office at Gate 14. The item will be held by stadium management for 30 days before being discarded. To claim your item, please call (312) 235-7000.

MERCHANDISE

- Please see the Superstore tent in Spectator Plaza and retail kiosks located throughout Solider Field.

NHL TICKET POLICY

- All guests, regardless of age, need a ticket to enter the game.

PARKING

- Most parking facilities immediately surrounding the stadium require a pre-paid parking coupon. These facilities open four hours prior to game time and close two hours after the game.
- A limited number of single game parking passes for various lots servicing Soldier Field may be purchased in advance by visiting <http://soldierfield.clickandpark.com>

PUBLIC TRANSPORTATION

- The Transportation Center, located northeast of the stadium (at the corner of McFetridge and Museum Campus Drive) is where the CTA, Metra shuttle and PACE bus services will be available for fans drop-off and pick-up.
- Chicago Transit Authority Buses
 - Soldier Field can be reached on the #127 NW Madison and #146 Inner Drive/Michigan Express buses.
- CTA "El" Trains
 - Service is available from the Roosevelt Station between State and Wabash on the Red, Green and Orange Lines. From there, riders can transfer to #146 Inner Drive/ Michigan Express buses or walk east on Roosevelt through the Museum Campus to Soldier Field.
- Regional Transit Authority
 - For schedule and route information for the CTA, Metra Commuter Rail and Pace Suburban Bus lines, please call 836-7000 (any area code) or visit www.rtachicago.com.

- Taxi Cabs
 - Flash Cab (773) 561-1444
 - Yellow Cab (312) TAXI-CAB
 - Checker Cab (312) 243-2537
- Pre-game drop off locations
 - McFetridge Drive turnaround at Lake Shore Drive (LSD)
 - Southbound LSD exit at 18th Street
 - Northbound LSD entrance ramp at 18th Drive
 - Roosevelt Road and Michigan Avenue
- Post-game pick up locations: (Taxi cabs are not allowed on the Museum Campus for pickup until one hour after the game)
 - Roosevelt Road and Michigan Avenue
 - Calumet Avenue and 19th Street (just over pedestrian bridge at 18th Street)
 - One hour after the game on the Museum Campus

RE-ENTRY POLICY

- There is no re-entry policy at Soldier Field.

RESTROOMS

- Every restroom in the stadium in ADA accessible.
- Family Restrooms are located in the Dr. Pepper Patio in the South Courtyard, as well as near Sections 121, 146, 154, 320, 354, 435, 437, 439; as well as in the United Club 100 level (south end), and Sections 202, 216.

SECURITY GUIDELINES

- Guests at Soldier Field are asked to cooperate with security personnel to ensure the safety of all guests. In addition, guests who wear or bring heavy clothing, jackets, or blankets may be asked to open such items for inspection and pat down.

The following items are not permitted:

- Alcoholic beverages
- Backpacks, bags and purses larger than 12"x12"x12"
- Balloons and beach balls
- Cans, bottles or other beverage containers
- Cameras with lenses that exceed 6" when fully extended
- Clothing or signage with offensive or vulgar language
- Confetti
- Any coolers and ice chests (includes soft sided)
- Fanny Packs
- Fireworks, smoke bombs
- Ice chests
- Illegal drugs
- Laser pens and pointers
- Noise-making devices (i.e./horns, whistles, etc.)
- Poles to display banners or flags
- Seat cushions with zippered covers, pockets or flaps
- Smokeless cigarettes
- Strollers
- Umbrellas
- Video or movie cameras
- Weapons
- Any other items deemed to be dangerous or inappropriate

SECURITY ASSISTANCE/ TEXTING

For assistance, please utilize the following services:

- Text keyword "NHL" followed by the issue and location to 69050
- Fan Hotline (312) 235-7999
- Contact the nearest Monterrey Security officer, usher or Fan Services Team Member

SMOKING

- Smoking is prohibited at Soldier Field. There are no designated smoking areas inside the stadium and re-entry is prohibited.

SUITES

- There are a total of 133 suites at Soldier Field. Guests must have a valid suite ticket to access these levels and suites.

SOLDIER FIELD SEATING CHART



SPECIAL THANKS TO OUR PARTNER

