

OFFICIAL GAMEDAY GUIDE



January 1, 2015
1 PM ET



2015 Bridgestone NHL Winter Classic® Gameday Guide

ALCOHOL POLICY

⚠️ Alcoholic beverages may not be brought into Nationals Park. Anyone attempting to bring alcoholic beverages into Nationals Park may be refused admission and have their ticket revoked. District of Columbia law prohibits the sale of alcoholic beverages to persons under the age of 21. Guests should be prepared to show proper identification showing proof of age when purchasing alcoholic beverages at Nationals Park. Alcohol sales in general seating areas will end at the end of the 2nd intermission, but may also be discontinued earlier at the discretion of the Nationals or NHL. Guests may not take any alcoholic beverages out of Nationals Park. The Nationals and NHL encourage all fans consuming alcohol to take public transportation or have a designated driver.

ATM

⚠️ ATMs are located on all levels of Nationals Park, behind Sections 106, 120, 134, 141, 213, 235, 242, 302, and 318, and outside of the Center Field Gate.

BAGS AND BACKPACKS

⚠️ No bags larger than 16"x16"x8" will be allowed into

Nationals Park. All bags are subject to inspection. Guests are prohibited from bringing hard containers into Nationals Park.

BOTTLES AND CANS

⚠️ Glass, metal or plastic containers (except for factory-sealed, plastic water bottles no larger than one liter, kids juice boxes, insulin containers, baby food and empty water bottles) are prohibited at Nationals Park. Only one sealed bottle of water per person will be permitted.

CAMERAS AND VIDEO EQUIPMENT

⚠️ Guests are permitted to bring cameras and video equipment into Nationals Park, provided that they are intended for personal use only. Cameras with a lens longer than eight (8) inches may not be brought into Nationals Park, except by credentialed media. Filming of any game footage is strictly prohibited. While taking photographs, guests are not permitted to stand in the aisles, portals or walkways, or to obstruct others from viewing the game. Monopods and tripods are not permitted in Nationals Park.

CHILD IDENTIFICATION BANDS

⚠️ Guests may obtain identification wristbands for their children, indicating their seat location in the event they become separated. Please visit any Guest Services location to speak to a Nationals Park representative, located behind Sections 103 (in Garage B), 131 and 320.

CUSTOMER SERVICE

⚠️ For assistance with any service issue, Nationals Park guests can email service@nationals.com. Customer Service team members are available throughout the game to assist with any service-related issue to the best of their ability.

DESIGNATED DRIVER PROGRAM, presented by Coors Light

⚠️ The NHL and Coors Light remind you that when celebrating with friends at Nationals Park, make sure you have a safe ride home. If you are a designated driver, visit the Designated Driver Kiosks at the home plate elevator across from the Washington Suites on Main Concourse, behind Section 312 or any Guest Services location.

DISABLED GUEST SERVICES

⚠️ Nationals Park offers several accommodations for disabled guests, including a number of ADA seating options, wheelchair-accessible entrances, ATMs, drinking fountains, elevators, ramps and restrooms.

ELEVATORS AND ESCALATORS

⚠️ There are three sets of elevators and four sets of escalators at Nationals Park. Elevators are located behind section 113 and 134 for access to all levels, and behind Section 120 for Lexus Presidents Club, Norfolk Southern Club Level and Press Box access.

EMERGENCY EVACUATION

⚠️ In the event of an emergency, Nationals personnel have been trained and instructed to assist guests in evacuating Nationals Park. Guests are asked to remain calm and follow the instructions of Nationals personnel and the public address announcer.

ENTERING NATIONALS PARK

⚠️ For the safety of everyone at Nationals Park, the Nationals and the NHL require that persons entering Nationals Park be searched for prohibited items. This includes a thorough inspection of all jackets, coats, packages, bags, backpacks, purses and any other containers brought to any of the Nationals Park entry gates. In addition, all guests will be screened with hand-held metal detectors.

FAMILY RESTROOMS

⚠️ Family restrooms equipped with baby changing tables may be found on the concourses behind Sections 104, 117, 235, 307 and 319.

FAN SUPPORT LINE

⚠️ To discreetly report unruly behavior or security issues during the game, fans are encouraged to text "NHL" along with a brief description of the issue and its locations to 69050 to contact Nationals Park officials when in need of assistance.

FIRST AID AND MEDICAL SERVICES

⚠️ There are three First Aid locations inside Nationals Park, located behind Sections 107, 131 and 312. EMT's are inside the ballpark and ready to respond to emergencies. Guests requiring First Aid assistance are urged to contact any member of the Nationals gameday staff or report directly to a First Aid location.

GUESTS EXPERIENCE REPRESENTATIVES

⚠️ Guest Experience Representatives are stationed throughout Nationals Park to assist guests and enforce Nationals Park rules and regulations. If someone is interfering with a guest's enjoyment of the game, a Guest Experience Representative should be contacted. Guest Experience Representatives are not permitted to solicit tips from guests; guests are asked to report any such solicitations to a Guest Services location. Guests are asked to treat Nationals Park Ushers with courtesy and respect; by enforcing the rules, they are making Nationals Park a safer and more comfortable environment for Nationals Park guests.

GUESTS SERVICES

⚠️ Nationals Park has three Guest Services locations behind Sections 103 (in Garage B), 131 and 320. Guest Services locations open at the same time as the Nationals Park gates and remain open until 30 minutes following the game to assist guests with

*FOR MORE INFORMATION ON PARKING AND TRANSPORTATION PLEASE SEE WWW.NHL.COM/WCPARKING

NATIONALS PARK – WASHINGTON D.C. – SEATING CHART



NHL Fan Code of Conduct

The National Hockey League and its Member Clubs are committed to creating a safe and comfortable environment and enjoyable entertainment experience. NHL fans have a right to expect an environment in which they will be treated in a consistent, professional and courteous manner by all Venue, Team and League personnel. The Players and Officials have the same rights. Accordingly, fans are responsible for their own conduct.

The following standards have been established with respect to fan conduct:

Fans are entitled to enjoy the hockey experience free from disruptive or inconsiderate behaviors or unruly actions.

- Fans may not interfere with the event and/or athletes in any manner.
- Fans shall refrain from using abusive language or obscene gestures.
- Fans may not engage in fighting, throwing objects or other behavior deemed detrimental to the experience of other guests and those who engage in any of these actions will immediately be ejected from the game.
- Fans are encouraged to report inappropriate behavior to venue staff.
- Fans who choose to consume alcohol must do so in a legal and responsible manner. Intervention with an intoxicated or impaired fan will be handled in a prompt and safe manner.
- Fans shall comply with requests from venue staff regarding venue operational and emergency procedures.
- Fans may not engage in unauthorized commercial activity while on venue property.
- Violation of the Fan Code of Conduct may result in eviction from the venue without a ticket refund.

The NHL and its Member Clubs thank you for adhering to the provisions of the NHL Fan Code of Conduct.

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SPECIAL THANKS TO OUR PARTNERS



lost and found items, lost or missing guests, transportation information, emergencies, accommodations for guest with disabilities and any other questions or concerns guests might have.

LOST AND FOUND

- Lost and Found items will be turned in to the Nationals Park Main Guest Services Office located behind section 103 in Garage B adjacent to the Center Field Gate. Guests may contact the Guest Services Office at lostandfound@nationals.com to inquire about and/or retrieve lost items. Lost and Found is open during game hours only.

MERCHANDISE

- Please see the Merchandise tent in Spectator Plaza (located in the Fairgrounds outside of Nationals Park) and retail kiosks located throughout Nationals Park.

MOBILE CHARGING UNITS

- Mobile Charging stations are for guests to have the opportunity to charge their phones. Nationals Park and the NHL are not responsible for any phone left unattended in the charging station. Guests are reminded to stay with their phones while utilizing the charging station to prevent loss of property.
 - The Charging Station Locations are in the following areas:
 - Across from Section 109
 - Across from Section 137
 - Across from the PNC Diamond Club
 - Across from Grey's Bar in the Norfolk Southern Club
 - Across from Section 310

NHL TICKET POLICY

- All guests, regardless of age, require a ticket to enter the game.

PARKING

- Nationals parking garages B and C will be open at 8:30 a.m. on January 1, 2015 and close one (1) hour after the conclusion of the game. Tailgating is not permitted in Nationals Parking lots and garages. For more information on parking and transportation, please see NHL.com/WCParking.

POLICE AND SECURITY

- For the safety and convenience of all Nationals Park guests, police and official security personnel are stationed throughout Nationals Park. In the event of an emergency, guests should notify the nearest Guest Services or Event Security staff member or visit any Guest Services location.

PROHIBITED ITEMS

- The following items are expressly prohibited inside ticketed areas:
 - Metal, plastic or glass containers of any kind (except for clear, factory-sealed plastic water bottles no larger than 1 liter, juice boxes, insulin containers and baby food). Only one bottle of water per person will be permitted
 - Food items not in adherence to the following policy: All food items must be contained in single serving bags within a soft-sided container or cooler that does not exceed 16"x16"x8"
 - Hard coolers or ice chests
 - Backpacks and bags that exceed 16"x16"x8"
 - Umbrellas
 - Brooms, poles and staffs of any kind

- Weapons, fireworks and other illegal substances
- Camera lenses in excess of eight inches, tripods and monopods
- Animals (except service animals)
- Beach balls and other inflatable items
- Laser pens and laser pointers
- Alcohol not purchased at Nationals Park
- Noisemakers not provided by the NHL
- Skateboards
- Strollers
- Any other item deemed dangerous or inappropriate or otherwise violating the Guest Conduct Policy
- Violators of any District of Columbia laws will be refused admission, asked to leave or ejected from the ticketed areas.

RE-ENTRY POLICY

- Guests may not exit and re-enter Nationals Park using the same ticket. However, in the event of an emergency, guests should contact a gate supervisor, who may permit a guest to re-enter Nationals Park at the same gate. Guests who leave Nationals Park at any time (without the authorization of a gate supervisor) will not be permitted to re-enter.

RESALE OF TICKETS/SCALPING

- Resale of tickets is strictly prohibited by the National Hockey League and District of Columbia law. Violators are subject to arrest and prosecution by the D.C. Metropolitan Police Department, as well as ejection and/or barring from Nationals Park.

SMOKING

- Nationals Park is a completely non-smoking facility. Guests wishing to smoke must go to the designated area at either the First Base Gate or the Third Base Gate. Guests wishing to exit Nationals Park to smoke must present a valid ticket and receive a wristband before exiting Nationals Park. Guests wishing to re-enter Nationals Park must return through the same gates with a valid ticket and assigned wristband. Guests may not exit and re-enter Nationals Park using only an admission ticket for any reason.

TAXI STAND

- A taxi stand is located on the north side of M Street SE between South Capitol St SE and Half St SE.

TICKET SERVICES

- Located behind the Main Box Office at the Center Field Gate, Ticket Services will be open at 10:00 a.m. on gameday. Fans with questions regarding accessible ticketing accommodations and ticket entry problems should report to Ticket Services for assistance.

TRANSIT

- Metro — the quickest and easiest way to Nationals Park. Take the Green Line to the Navy Yard Station or the Blue, Orange or Silver lines to Capitol South Station.
- Metrobus and DC Circulator — Get to Nationals Park via six Metrobus routes or by taking the Navy Yard route of the Circulator Bus